

From: David Justison [mailto:davidjustison@hotmail.com]
Sent: Tuesday, November 12, 2019 11:28 PM
To: John Bartelt <john@barteltaviation.com>
Subject: N8148Y Purchase

Dear John:

I wish to express sincere gratitude for the journey my family and I have taken with you and Bartelt Aviation in selecting and purchasing our Piper Saratoga. Seldom in today's business environment do we get the opportunity to work with an organization that displays such business professionalism, transparency, honesty, and prompt communication of the progress of our aircraft.

Your staff performed in meticulous detail the removal and installation of the engine and monitoring devices to insure our families safe travel. No stone was left unturned. Every part of the plane was inspected and a thorough report given to us for approval. The estimates of the work to be done was fair and always within budget. A first-class operation.

Your follow up procedures with FAA regulations were followed to the letter and explained to us in a clear and concise manner. You answered all of our questions and made suggestions on how to properly maintain and operate the aircraft.

I have enjoyed the instruction of Wes Kautzmann and look forward to working with him in the future. The suggestions on procedures for proper engine break in have been very helpful.

We feel we are now part of the Bartelt family and look forward to working with you for many years to come. What started simply as an inquiry into an aircraft has developed into a genuine friendship. We absolutely love our Saratoga.

Thank you,

David and Thomas Justison Families